

**ECHO INCORPORATED LIMITED WARRANTY STATEMENT FOR  
ECHO AND SHINDAIWA PRODUCTS SOLD IN USA AND CANADA BEGINNING 01/01/2010**

**ECHO INCORPORATED'S RESPONSIBILITY**

ECHO Incorporated's Limited Warranty, provides to the original purchaser that this ECHO or Shindaiwa product is free from defects in material and workmanship. Under normal use and maintenance from date of purchase, ECHO Incorporated agrees to repair or replace at ECHO Incorporated's discretion, any defective product free of charge at any authorized ECHO or Shindaiwa servicing dealer (as applicable) within listed below application time periods, limitations and exclusions. **THIS LIMITED WARRANTY IS ONLY APPLICABLE TO ECHO AND SHINDAIWA PRODUCTS SOLD BY AUTHORIZED DEALERS. IT IS EXTENDED TO THE ORIGINAL PURCHASER ONLY, AND IS NOT TRANSFERABLE TO SUBSEQUENT OWNERS EXCEPT FOR EMISSION RELATED PARTS.** Repair parts and accessories replaced under this warranty are warranted only for the balance of the original unit or accessory warranty period. Any damage caused by improper installation or improper maintenance is not covered by this warranty. All parts or products replaced under warranty become the property of ECHO Incorporated. This warranty is separate from and does not exclude or change the Emission Control Warranty Statement that is supplied separately with your new product. Please consult the Emission Control Warranty Statement for details regarding emission related parts. For a list of Authorized ECHO Dealers refer to [www.echo-usa.com](http://www.echo-usa.com) or call **1-800-432-ECHO**. For a list of Authorized Shindaiwa Dealers refer to [www.shindaiwa-usa.com](http://www.shindaiwa-usa.com) or call **1-877-986-7783**.

**OWNER'S RESPONSIBILITY**

To ensure trouble free warranty coverage it is important that you register your ECHO or Shindaiwa equipment on-line at [www.echo-usa.com](http://www.echo-usa.com) or [www.shindaiwa-usa.com](http://www.shindaiwa-usa.com), or by filling out the warranty registration card supplied with your unit. Registering your product confirms your warranty coverage and provides a direct link if we find it necessary to contact you.

The owner shall demonstrate reasonable care and use, and follow preventative maintenance, storage, fuel and oil usage as prescribed in the operator's manual. Should a product difficulty occur, you must, at your expense, deliver or ship your ECHO or Shindaiwa unit to an authorized servicing dealer for warranty repairs (within the applicable warranty period), and arrange for pick-up or return of your unit after the repairs have been made. For your nearest authorized ECHO servicing dealer, visit [www.echo-usa.com](http://www.echo-usa.com) or call 1-800-432-ECHO (3246). For your nearest authorized Shindaiwa servicing dealer, visit [www.shindaiwa-usa.com](http://www.shindaiwa-usa.com) or call 1-877-986-7783. Should you require assistance or have questions concerning this Warranty Statement, you can contact our Consumer Product Support Department at 1-800-432-ECHO (3246). Contact us through the web at [www.echo-usa.com](http://www.echo-usa.com), [www.shindaiwa-usa.com](http://www.shindaiwa-usa.com), or Email us at [support@echo-usa.com](mailto:support@echo-usa.com).

**PRODUCT WARRANTY PERIOD**

**HOMEOWNER APPLICATION**

- **5 YEAR WARRANTY** - All units for homeowner, or non-income producing use will be covered by this limited warranty for **five (5) years** from date of purchase.

**EXCEPTIONS:**

- All Cut-off saws and Cut-off Saw Carts for homeowner use will be covered by this limited warranty for one (1) year from the date of purchase.
- For two-stroke engine powered products, the electronic ignition module, flexible drive cables, trimmer solid drive shafts, and TC tines are warranted for the **life\*** of the product on parts only.
- Cutting attachments such as, but not limited to, bars, chains, sprockets, blades, tines, belts, PowerBroom™ and nylon trimmer heads for homeowner or non-income producing use will be covered for failures due to defects in material or workmanship for a period of **60 days** from original product purchase date. Any misuse from contact with concrete, rocks, or other structures is not covered by this warranty.
- Rapid Loader String Head carries a lifetime warranty on the line locking system, parts only; no labor. Refer to your operator's manual for string head installation and maintenance instructions.
- All SB-Series, Multipurpose Tool attachments, and PRO ATTACHMENT SERIES Split Shaft attachments carry the same warranty duration as the units they are designed to fit.
- All hand tools are covered by a limited lifetime warranty. Warranty is handled through ECHO's Consumer Support Department. For specific information, visit [www.echo-usa.com](http://www.echo-usa.com). The wooden handle is a natural product that cannot be warranted. A handle that breaks due to misuse, mis-strike, abuse, or neglect is not covered by warranty. If you feel the handle broke prematurely due to a defect, please contact ECHO consumer support.
- All handheld sprayers of 50 ounces or less are covered by a 90-day warranty for homeowner applications.
- All generators, spreaders, power washers, and battery powered products are covered by separate limited warranties. Visit [www.echo-usa.com](http://www.echo-usa.com) for specific information.

**COMMERCIAL APPLICATION**

- **1 YEAR WARRANTY** - All Chain Saws and Cut-Off Saws and Cut-off Saw Carts for commercial, institutional, agricultural, industrial, or income producing use will be covered by this limited warranty for one **(1) year** from the date of purchase.
- **2 YEAR WARRANTY** - All other units for commercial, institutional, agricultural, industrial, or income producing use will be covered by this limited warranty for two **(2) years** from the date of purchase.

**EXCEPTIONS:**

- For two-stroke engine powered products, the electronic ignition module, flexible drive cables, trimmer solid drive shafts and TC tines, are warranted for the **life\*** of the product on parts only.
- Cutting attachments such as, but not limited to, bars, chains, sprockets, blades, tines, belts, PowerBroom™ and nylon trimmer heads for commercial, institutional, agricultural, industrial, rental, or income producing will be covered for failures due to defects in material or workmanship for a period of **30 days** from original product purchase date. Any misuse from contact with concrete, rocks, or other structures is not covered by this warranty.

- Rapid Loader String Head carries a lifetime warranty on the line locking system, parts only; no labor. Refer to your operator's manual for string head installation and maintenance instructions.
- All SB-Series, Multipurpose Tool attachments, and PRO ATTACHMENT SERIES Split Shaft attachments carry the same warranty duration as the units they are designed to fit.
- All hand tools are covered by a limited lifetime warranty. Warranty is handled through ECHO's Consumer Support Department. For specific information, visit [www.echo-usa.com](http://www.echo-usa.com). The wooden handle is a natural product that cannot be warranted. A handle that breaks due to misuse, mis-strike, abuse, or neglect is not covered by warranty. If you feel the handle broke prematurely due to a defect, please contact ECHO consumer support.
- All handheld sprayers of 50 ounces or less are not covered by warranty for commercial applications.
- All generators, spreaders, power washers, and battery powered products are covered by separate limited warranties. Visit [www.echo-usa.com](http://www.echo-usa.com) for specific information.

#### RENTAL APPLICATION

- **90 DAYS WARRANTY** - Units for rental use will be covered against defects in material and workmanship for a period of 90 days from the date of purchase.

##### EXCEPTIONS:

- All hand tools are covered by a limited lifetime warranty. Warranty is handled through ECHO's Consumer Support Department. For specific information, visit [www.echo-usa.com](http://www.echo-usa.com). The wooden handle is a natural product that cannot be warranted. A handle that breaks due to misuse, mis-strike, abuse, or neglect is not covered by warranty. If you feel the handle broke prematurely due to a defect, please contact ECHO consumer support.
- All handheld sprayers, of 50 ounces or less are not covered by warranty for rental applications.
- All generators, spreaders, power washers, and battery powered products are covered by separate limited warranties. Visit [www.echo-usa.com](http://www.echo-usa.com) for specific information.

- \* ECHO Incorporated's liability under the "Lifetime" coverage is limited to furnishing parts specified under the PRODUCT WARRANTY PERIOD section of this warranty statement for "**Life**" free of charge for a period of ten (10) years after the date of the complete unit's final production.

ECHO Incorporated does not offer an over the counter exchange program. Any product re-built or sold through an unauthorized dealer, or an unauthorized outlet store, is sold without ECHO Incorporated's limited warranty coverage. This Limited Warranty coverage is extended to the original purchaser only, and is not transferable except for emission related parts. Repair parts and accessories replaced under this warranty are warranted only for the balance of the original unit or accessory warranty period. Any damage caused by improper installation or improper maintenance is not covered by this warranty. All parts or products replaced under warranty become the property of ECHO Incorporated.

#### PURCHASED REPAIR PARTS, SHORT BLOCKS AND ACCESSORIES

- 90-day homeowner, or non-income producing warranty
- 30-day commercial, institutional, agricultural, industrial, income producing, or rental application warranty

#### ATTENTION TWO-STROKE ENGINE POWER PRODUCT OWNERS

Two-stroke engine power products are quality-engineered and manufactured to exact tolerances to provide superior performance. To help ensure the performance of the unit, it is required to use two-stroke oil which meets the ISO-L-EGD Standard per ISO/CD 13738 and JASO M345FD Standards. ECHO and Shindaiwa branded oils are premium two-stroke oils specifically formulated to meet ISO-L-EGD (ISO/CD 13738) and JASO M345FD Standards. The use of two-stroke oils designed for other applications, such as for outboard motors or lawnmowers can result in severe engine damage, and will void your two-stroke engine limited warranty.

#### THIS WARRANTY DOES NOT COVER DAMAGE CAUSED BY:

- Lack of lubrication or engine failure, due to the use of two-stroke oils that do not meet the ISO-L-EGD (ISO/CD 13738) and JASO M345FD Standards. Engine problems due to inadequate lubrication caused by failure to use an ISO-L-EGD compliant and JASO M345FD registered oil, will void the two-stroke engine limited warranty. ECHO and Shindaiwa branded oils meet the ISO-L-EGD and JASO M345FD Standard. Emission related parts are covered for 5 years homeowner use or 2 years commercial use regardless of two-stroke oil used, per the statement listed in the EPA or California Emission Defect Warranty Explanation.
- Damage caused by use of gasohol, containing methanol (wood alcohol), or gasoline containing less than 89 octane. Only use gasoline which contains 89 octane or higher. Gasohol which contains a **maximum** 10% ethanol (grain alcohol) or 15% MTBE (methyl/tertiary/butyl/ether) is also approved. The prescribed mixing ratio of gasoline to oil is listed on the oil label and covered in your operator's manual.
- Engine damage caused by use of ether or any starting fluids.
- Damage caused by tampering with engine speed governor or emission components, or running engines above specified and recommended engine speeds as listed in your operator's manual.
- Operation of the unit with improperly maintained/removed cutting shield or removed/damaged air filter.
- Damage caused by dirt, pressure or steam cleaning the unit, salt water, corrosion, rust, varnish, abrasives, and moisture.
- Defects, malfunctions or failures resulting from abuse, misuse, neglect, modifications, alterations, normal wear, improper servicing, or use of unauthorized attachments.
- Incorrect storage procedures, stale fuel, including failure to provide or perform required maintenance services as prescribed in the operator's manual. Preventative maintenance as outlined in the operator's manual is the customer's responsibility.
- Failures due to improper set-up, pre-delivery service or repair service by anyone other than authorized servicing dealer during the warranty period.
- Certain parts and other items are not warranted, including but not limited to: lubricants, starter cords, and engine tune-ups.
- Use of spark plugs other than those meeting performance and durability requirements of the OEM spark plug listed in the Operator's Manuals.

- Overheating or carbon scoring failures due to restricted, clogged exhaust port or combustion chamber, including damage to spark arrester screen.
- Adjustments after the first (30) thirty days and beyond, such as carburetor adjustment and throttle cable adjustment.
- Damage to gears or gear cases caused by contaminated grease or oil, use of incorrect type or viscosity of lubricants, and/or failure to comply with recommended grease or oil change intervals.
- Damage caused by loading SHRED 'N' VAC® beyond recommended capacity.
- Damage caused by pump or sprayer running dry, pumping or spraying caustic or flammable materials, or lack of or broken strainers.
- Additional damage to parts or components due to continued use after operational problem or failure occurs. Should operational problem or failure occur, the product should not be used, but delivered as is to an authorized servicing dealer.

It is a dealer's and/or customer's responsibility to complete and return the warranty registration card supplied with your product or by visiting [www.echo-usa.com](http://www.echo-usa.com) or [www.shindaiwa-usa.com](http://www.shindaiwa-usa.com). Your receipt of purchase including date, model and serial number must be maintained and presented to an authorized servicing dealer for warranty service. Proof of purchase rests solely with the customer. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so you may also have other specific legal rights which vary from state to state. This limited warranty is given by ECHO Incorporated, 400 Oakwood Rd., Lake Zurich, IL 60047.

#### **DISCLAIMER OF IMPLIED WARRANTIES**

This limited warranty is in lieu of all other expressed or implied warranties, including any warranty of FITNESS FOR A PARTICULAR PURPOSE OR USE and any implied warranty of **MERCHANTABILITY** otherwise applicable to this product. ECHO Incorporated and its affiliated companies shall not be liable for any special incidental or consequential damage, including lost profits. There are no warranties extended other than as provided herein, except for the emission control warranty statement that is provided separately with the product when originally purchased. This limited warranty may be modified only by ECHO Incorporated.